



● PeakCare

● Impact  
& Insights

● Annual Report 2024-25

# Acknowledgement of Country

We acknowledge the Jagera and Turrbal people as the Traditional Custodians of Meanjin (Brisbane), the lands on which PeakCare is physically located - where we meet, work and learn - and acknowledge the Traditional Custodians of all lands across Queensland. We pay respects to their Elders past and present, and extend that respect to emerging leaders.

We acknowledge the strength, wisdom and resilience of Aboriginal and Torres Strait Islander children, young people, families, and communities, who continue to nurture their cultures, share their stories and uphold their knowledge systems.

At PeakCare, we honour the enduring connection First Nations peoples have to land, waters, skies and community. We remain committed to listening deeply, walking alongside, and creating a future where Aboriginal and Torres Strait Islander voices are heard, valued and respected.

Artwork by Bigi Nagala | [See Country Campsite](#)

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# About Us



## Who we are

PeakCare is Queensland's peak body for the child and family sector, providing an independent voice representing and promoting matters of interest to a membership base of almost 100 non-government member organisations and associate members. We work alongside government, non-government organisations, carers, families, children, and young people, to strengthen the systems and practices that keep families safe and connected.

## Vision

Queensland children, young people, and families in all their diversity are thriving with access to support when and where it's needed.

## Purpose

At PeakCare, we dedicate ourselves to improving the wellbeing of Queensland's children, young people, and families by championing innovation, creating impactful partnerships, anchoring our actions in evidence, driving forward-thinking advocacy, and amplifying the voice of our members and sector.

## Core Principles

- Children and young people are at the centre of everything we do
- Our advocacy is independent, evidence-based and informed by the voices of our members and sector
- Our work is inclusive and respectful of diversity, culture and living-experience
- We are transparent, consistent, trustworthy and accountable in everything we do
- We are available to our members when and where we are needed
- Meaningful and trusted partnerships with government, service providers and individuals are critical for our success
- We invest in our people and strive for excellence
- We create and hold a safe and inclusive environment where all ideas and contributions are valued and respected without judgement or prejudice
- We are flexible and intentional in our work, responding thoughtfully to emerging issues and priorities while maintaining our independence and focus on what could create the greatest impact

# Message

## from the Chair

It is with great pride that I present PeakCare's Annual Report for 2024–25, a year that has once again demonstrated the strength, passion, and resilience of Queensland's child protection sector.

Throughout the year, PeakCare has remained steadfast in its commitment to championing a system that keeps children, young people, and families safe, connected, and supported. Our work has reflected our core values of collaboration, respect, integrity, and evidence-informed advocacy, bringing together diverse voices from across the sector to influence meaningful reform and practice improvement.

This report highlights a number of significant achievements including the Catalyst for Care Program, the Sector Voices Report, the Residential Care Workforce Survey, and many other initiatives that collectively strengthen the evidence, partnerships, and workforce capability underpinning child protection in Queensland. Each of these bodies of work reflects the commitment and expertise of our members and partners, and together they tell a powerful story of shared purpose and progress.

We have continued to build our influence through strong partnerships with government, non-government organisations, and research bodies, recognising that collaboration and shared vision are essential to systemic change. The many forums, roundtables, and sector conversations convened by PeakCare this year have been instrumental in creating space for dialogue, learning, and collective action.

To our members, sector partners, Board, and the PeakCare team, I extend my sincere gratitude as I finalise my tenure as Board Chair.

Your dedication and expertise ensure that PeakCare remains a leader and a connector in Queensland's child protection landscape and it has been a pleasure to work with you all along the way.

Sincerely,



**Kym Langill**  
Chair, PeakCare Board



# Message

## from the Chief Executive Officer

I am proud to present the PeakCare Annual Report for 2024–25, capturing a year of growth, reflection, and renewal for PeakCare and the Queensland child and family sector. This year has brought change across many fronts, from the welcoming of a new Queensland Government, to evolving sector priorities and the announcement of a Commission of Inquiry into the child safety system. Through it all, PeakCare has remained steadfast in its commitment to ensuring the voices of children, young people, families, and those who support them, continue to shape the systems that affect their lives.

While the change in government required us to adjust and refocus elements of our workplan, our purpose has remained constant. The messages we have heard from our members and partners continue to drive our advocacy: the call for a strong, capable workforce; for culturally safe, community-led services; and for a system that values prevention, connection, and relational practice over compliance. These priorities have guided our engagement with government, informed our policy submissions, and shaped the partnerships that underpin our impact.

Throughout 2024–25, PeakCare has made significant progress in strengthening collaboration and capability across the sector. The Catalyst for Care program has continued to build momentum through the development of a co-designed Residential Care Workforce Strategy, refreshed Hope and Healing training, and the groundwork for a new sector-led forum to drive continuous improvement. The Sector Voices initiative, which captured the perspectives of more than 250 practitioners, carers, and young people, remains a cornerstone of our advocacy, making sure that lived experience and professional insight continue to inform reform.

This year also marked important milestones in PeakCare's own organisational development. We have continued our Child Safe Organisation journey, embedding the National Principles into our internal culture, governance, and operations. We have advanced our Reconciliation Action Plan, deepening our partnerships with Aboriginal and Torres Strait Islander community-controlled organisations and reaffirming our commitment to walking alongside Aboriginal and Torres Strait Islander peoples in shared learning and respect.

Internally, PeakCare has seen renewal and growth within our Board and leadership team, strengthening our governance and ensuring that the organisation is well-positioned to meet the opportunities and responsibilities ahead. I wish to acknowledge the dedication of our Board members, past and present, for their stewardship and belief in PeakCare's mission, and to thank our staff for their expertise, resilience, and unwavering passion for this work.

As we enter a new era of system reform and accountability with the Commission of Inquiry underway, PeakCare stands ready to contribute constructively and courageously. We will continue to amplify the lessons, insights and aspirations of our sector so that they are heard clearly and acted upon, so that reform is not only about systems, but about people, relationships and outcomes that matter.

To our members, partners, and supporters, thank you for your trust, collaboration, and advocacy throughout this year. Together, we are shaping a future where every child and young person in Queensland has the opportunity to thrive in safety, connection, and hope.



**Tom Allsop**  
Chief Executive Officer



# Key Achievements 2024-25



**36,774**  
Hope & Healing  
learners



**300+**  
Candidates supported  
through the PeakCare  
Talent Centres



**81**  
Members

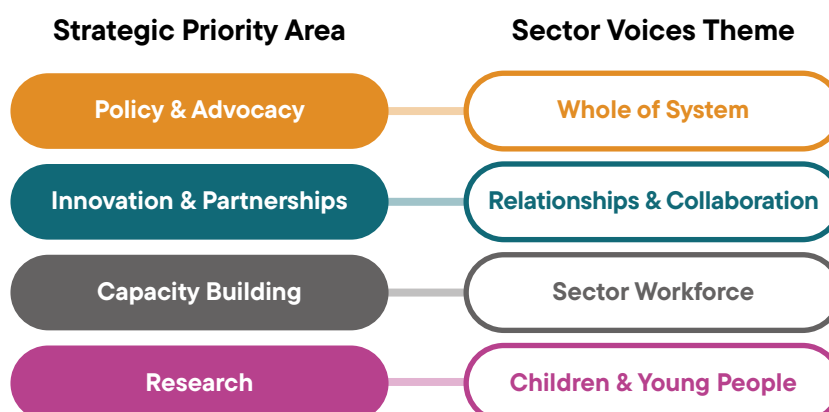


# Strategic Priorities

At PeakCare we dedicate ourselves to improving the wellbeing of Queensland's children, young people, and families by championing innovation, creating impactful partnerships, anchoring our actions in evidence, driving forward-thinking advocacy and amplifying the voice of our members and sector. Our actions and initiatives are driven by four key strategic priority areas outlined below:

Key Area	Strategy
Policy and Advocacy	We collaborate with a diverse range of partners to create new and better ways of supporting children, young people, and families in Queensland.
Innovation and Partnerships	We use our independent voice and evidence-based analysis to influence policies and practices which improve outcomes and better support the rights of children, young people, and families in Queensland.
Capacity Building	We support and equip our members and the sector through education, awareness raising, training and development to enhance their skills and knowledge in delivering quality services to children, young people, and families in Queensland.
Research	We undertake, translate and promote the best available knowledge, research and insights into new practices, policies and reforms to ensure the child and family sector is best equipped to improve outcomes and foster greater wellbeing for all Queensland children, young people, and families.

Our strategic priorities are shaped by the voices of our members and the broader sector and closely linked to each of the themes identified during Sector Voices 2024.





# SectorVoices 2024

From July through November 2024, PeakCare embarked on one of its most extensive statewide engagements to date: the Sector Voices Roadshow. Across 10 workshops, we connected with over 250 professionals, carers, community representatives, young people and service leaders from nearly every corner of Queensland. The purpose was to ground our advocacy in lived experience, frontline insights and collective wisdom. The consultation process included facilitated workshops, a sector-wide survey, and targeted discussions on key hot topics. The full insights were published in **Sector Voices Insights Report 2024**.

The report presents 37 priority actions across four key themes that reflect the voices and expertise of participants. Sector Voices 2024 provided a clear evidence base to guide PeakCare's advocacy agenda and partnership with government over the coming years. It also created space for regional voices to be heard directly in shaping state-level priorities, with these insights informing submissions and policy design across Queensland's child and family service system.



# SectorVoices 2024

## Key Themes

Through analysis of workshop discussions, survey responses, and qualitative data, four interrelated themes emerged as central to the sector's aspirations and frustrations.

### Children & Young People

Participants emphasised the importance of relational safety, voice, and continuity of connection. There was a strong desire for services and systems that centre children's perspectives not just in client consultations, but in governance, program design, and evaluation.

Many highlighted that practice requirements are too often limited to behaviour management rather than creating emotionally secure, trauma-responsive environments that build trust over time.

### Sector Workforce

Workforce concerns surfaced repeatedly as the sector's most pressing challenge. Key issues include recruitment and retention, supervision and wellbeing, professional development, limited career pathways, and the casualised nature of many roles. The workforce is predominantly female and casualised, with respondents estimating the residential care workforce in Queensland sits between 3,000 and 5,000 people.

The challenges are compounded by the increasing complexity of needs of children and young people (ranging from neurodiversity, behavioural complexity, mental health needs, and disabilities) that demand higher-level skills and support from staff. Many respondents flagged that supervision, mentoring and wellbeing supports are inconsistent or inadequate.

### Relationships & Collaboration

Across forums, participants called for deeper, more trusting partnerships between NGOs, government, Aboriginal and Torres Strait Islander organisations and communities. Breakdowns in communication, misaligned expectations and bureaucratic silos were frequently cited barriers to effective service delivery. A recurring message was that collaboration must move beyond tokenism to genuine co-design and shared accountability.

In particular, the transition of child and family service funding to Aboriginal and Torres Strait Islander community-controlled organisations (ATSICCOs) emerged as a critical locus for collaborative tensions and opportunities. Many services and stakeholders called for clearer transitional supports, respectful partnerships and capacity building in culturally safe practice.

### Whole of System

Systemic structures such as funding, contracting, regulatory regimes and policy levers were repeatedly identified as roadblocks. Participants spoke of red tape, inflexible contracts, misaligned performance metrics and a lack of continuity across systems (e.g. justice, health, education). Many described the sector as being shaped by short-term funding cycles rather than long-term, sustainable reform.

The "hot topics" summary document highlights that many organisations feel burdened by the competing demands of compliance, audits (e.g. Human Services Quality Framework), licensing, and contracting, sometimes at the expense of frontline innovation and responsiveness.



# SectorVoices 2024

## Impact on PeakCare's Agenda

The insights shared through Sector Voices 2024 have been instrumental in guiding PeakCare's advocacy, partnerships and reform agenda. Drawing on the lived experiences and expertise of more than 250 professionals, carers and young people across Queensland, the consultation process has helped to define what meaningful, achievable change looks like for the child and family sector.

Since releasing the **Sector Voices Insights Report**, PeakCare has moved from consultation to action. The findings have directly informed key initiatives including the Queensland Residential Care Workforce Strategy, the refresh of Hope and Healing training, and our continued advocacy on commissioning reform, cultural capability and workforce wellbeing. These efforts demonstrate how the collective wisdom of the sector is actively shaping the systems, policies, and practices that affect children, young people, and families every day.

The report's priority actions which include strengthening collaboration, enhancing capability, embedding lived experience and investing in prevention, are now embedded across PeakCare's strategic priorities. They are guiding how we seek to inform government commitments, design sector-led forums and build partnerships that deliver real impact.

Looking ahead, PeakCare will continue to champion these priorities with determination and accountability. The Sector Voices process has not only captured the sector's challenges and aspirations, it has set a clear direction for reform that PeakCare is proud to help deliver. By keeping these voices at the centre of our work, we are transforming shared insight into lasting influence, and building a more responsive, resilient, and child-focused system for Queensland's future.



# Strategic Priority 1

## Policy & Advocacy

Through our policy and advocacy work, PeakCare continues to champion systemic improvements that uphold the rights and wellbeing of children, young people, and families across Queensland. In 2024–25, we worked collaboratively with government, community partners, and sector stakeholders to influence reform agendas and make sure that the voices of those with lived and professional experience shaped key policy directions.

## Children, Young People & Families



PeakCare's work this year reflects a deep commitment to elevating the voices of children, young people, and communities across Queensland's child and family service system. Through initiatives like the Sector Voices Roadshow and targeted engagement with youth in detention, we focused on making sure that lived experience meaningfully shaped reform conversations, advocacy priorities, and training design. These insights informed topic briefs, policy submissions, and sector consultations, reinforcing our belief that those most affected by the system must be central to its transformation.

Our partnerships with Aboriginal and Torres Strait Islander organisations, education stakeholders and frontline services supported culturally safe, inclusive, and trauma-informed practice. By embedding lived experience into every layer of our work, from curriculum design to legislative advocacy, PeakCare continues to drive sector reform that is responsive, respectful, and informed by what children and young people tell us they need.



## **Advocacy & Our Members**

PeakCare's advocacy and member engagement efforts have been instrumental in shaping Queensland's child and family service system throughout the year. Our commitment to amplifying sector voices, influencing policy, and fostering strategic partnerships has delivered tangible outcomes for children, young people, families, and the organisations that support them.

### **Sector Voices Roadshow**

This year PeakCare launched the Sector Voices Roadshow, a statewide initiative comprising 10 workshops and culminating in a Brisbane forum and engagement event. These sessions provided a platform for regional organisations to share their unique perspectives and challenges, so that their voices are heard in shaping future service delivery. The Sector Insights report consolidated findings and will guide our advocacy priorities over the next 12 months.

### **Election Advocacy**

In preparation for the 2024 Queensland State Election, PeakCare published the Child and Family Sector Election Commitment submission. This document reflects the collective priorities of our members, gathered through surveys and consultations, and was shared with political parties to inform their platforms. It highlights key issues such as workforce development, culturally safe practices and innovative care models.

In addition, PeakCare contributed to national advocacy efforts in the lead up to the May Federal Election, supporting the National Foster Care Sustainability campaign to elevate the voices of carers and children and strengthen national recognition.

### **Legislative & Policy Submissions**

PeakCare actively contributed to legislative reform through a series of formal submissions, including responses to the *Child Safe Organisations Bill 2024* and the *Working with Children Legislation Amendment Bill 2024*. We also provided feedback on the draft Best Practice Industry Conditions for Social Services Procurement and advocated for continued funding of vital services such as the UQ Neurodevelopment Clinic and Bindi Bindi Place.

### **Media & Communications Reach**

PeakCare's communications strategy continues to elevate sector voices and inform public discourse. During the reporting period, we published 588 social media posts across LinkedIn, Facebook and Instagram, and contributed to 418 media stories spanning radio, television, print and online news. The advertising space rate (ASR) value of our media coverage reached \$3,160,602, reflecting the breadth and impact of our messaging.

### **Member Support & Sector Advice**

Our members remain at the heart of our work. PeakCare facilitated sector-wide feedback on contracting reforms, GST implications and investment specifications, so that member concerns were communicated effectively to government. We provided practical advice on emerging issues and supported organisations with strategic guidance, helping to build trust and foster collaborative problem-solving across the sector.

## Strategic Priority 2

## Innovation & Partnerships

PeakCare drives innovation and collaboration across the child and family sector, forging strategic partnerships that lead to more responsive and effective supports for children, young people and families. Over the past year, we have leveraged our independent position and evidence-based insights to advance initiatives that test new ideas, strengthen connections, and enhance sector-wide impact.

### Partnerships

Collaboration is central to PeakCare's approach to advocacy, reform and sector leadership. Through strong partnerships across Queensland and nationally, PeakCare continues to advance culturally informed, evidence-based and outcomes-focused initiatives that strengthen the child and family sector. The following partnerships have been pivotal in driving progress throughout 2024–25.

#### **Queensland Aboriginal and Torres Strait Islander Child Protection Peak (QATSICPP)**

PeakCare maintains a strong and ongoing partnership with QATSICPP to support the transition of child protection services to Aboriginal and Torres Strait Islander community-controlled organisations by 2031. This collaboration supports reform efforts to be culturally grounded and community-led, contributing to more equitable outcomes for Aboriginal and Torres Strait Islander children, young people and families. Together with the Thriving Qld Kids Partnership, PeakCare and QATSICPP co-hosted the Investing in Prevention Symposium, which brought together more than 100 participants to explore practical pathways for strengthening preventative and developmental systems within child protection.

#### **Institute for Urban Indigenous Health (IUIH)**

Collaboration with IUIH has enhanced PeakCare's capacity to consult on public health, early intervention, and neurodevelopment initiatives in a culturally safe manner. This partnership supports the integration of health-informed practices into child protection strategies, particularly for Aboriginal and Torres Strait Islander communities.

#### **Yiliyapinya Indigenous Corporation**

Yiliyapinya brings expertise in neurodevelopment and cultural safety, complementing PeakCare's advocacy for trauma-informed care and early intervention. Their involvement strengthens the evidence base and cultural relevance of PeakCare's policy positions and training resources.

#### **Five Bridges**

Through its partnership with Five Bridges, a community-controlled organisation operating across Brisbane, Ipswich and the Sunshine Coast, PeakCare has enhanced its engagement with regional and urban Aboriginal and Torres Strait Islander communities. This collaboration supports culturally safe practice development and encourages Aboriginal and Torres Strait Islander perspectives to be embedded in PeakCare's policy design and sector development work.

### Partnerships

#### Queensland Family and Child Commission (QFCC)

PeakCare's partnership with QFCC has delivered significant outcomes through joint initiatives such as the National Sibling Kinship Carer Initiative, which brings visibility and policy reform attention to sibling carers, and the implementation of Child Safe Organisations reforms. Together, PeakCare and QFCC continue to champion the inclusion of lived experience in system reform, ensuring that young people's voices, including those in detention, are meaningfully represented in policy design and advocacy.

#### Queensland Family Matters Leadership Group

Participation in this leadership group reinforces PeakCare's commitment to reducing the overrepresentation of Aboriginal and Torres Strait Islander children and young people in out-of-home care. It aligns with broader national efforts to promote self-determination and culturally safe service delivery.

#### National Foster Care Sustainability Group

As a founding member, PeakCare works with Families Australia and national peers to address the critical foster carer shortage. This collaboration has positioned Queensland as a leader in national advocacy for sustainable care systems. Through the group's collective efforts, PeakCare has contributed to national campaigns that achieved bipartisan support for reforms to carer entitlements, healthcare access, and financial supports, laying the groundwork for a stronger and fairer system for carers and children.

#### National Therapeutic Residential Care Alliance (NTRCA)

PeakCare's engagement with the NTRCA strengthens national collaboration on best practice in therapeutic residential care. This partnership informs workforce capability frameworks and advocacy to make sure care environments are trauma-informed, relational, and responsive to children's developmental needs.

#### Families Australia – Shaping Futures Symposium

In June 2025, PeakCare co-hosted the Shaping Futures Symposium with Families Australia, a landmark national event that brought together 180 leaders, policymakers, and young advocates to discuss the future of children and young people in Australia. The symposium elevated PeakCare's national profile, strengthened federal partnerships, and advanced a shared reform agenda focused on prevention, wellbeing, and equity.



### Partnerships

#### **Education Sector Partnerships: Queensland Special Education Leaders Association (QASEL), Queensland Association of Secondary Principals (QASP), and Queensland State School Principals Association (QSSPA)**

Through partnerships with Queensland's school leadership associations, PeakCare is helping to reduce disciplinary absences and strengthen inclusion for children and young people in out-of-home care. These collaborations are translating advocacy into action by shaping school-based responses that prioritise safety, connection, and educational engagement for vulnerable students.

#### **CheckUP and HumanAbility (Jobs + Skills Council)**

PeakCare's collaboration with workforce development partners has supported the review of qualifications in youth work, case management and social work. This supports training pathways to reflect sector realities and future workforce needs, supporting the professionalisation and sustainability of the child and family services workforce.

#### **Queensland Council of Social Service (QCOSS)**

Through the Child and Youth Policy Priorities project, PeakCare is supporting QCOSS in the evaluation of the impact of government policies on children, young people and families, making sure the sector's voice informs reform. In March, the two organisations co-hosted the Generative AI for Community Organisations workshop, attended by more than 120 participants, to explore how technology can strengthen service delivery and innovation across the sector.

#### **Preventative Peaks Alliance (QShelter, QDN, QATSICPP and Neighbourhood Centres Qld)**

As a member of the Preventative Peaks Alliance, PeakCare is working alongside other peak bodies to align advocacy and reform efforts around early intervention and prevention. The Alliance strengthens collaboration across housing, disability, neighbourhood, and child protection sectors, promoting integrated responses that address the root causes of vulnerability and reduce system entry. Through the Alliance a valuable allegiance of critical friends has also been established including representatives from education, health, domestic and family violence, sexual violence, parent groups and legal advocates. There are 21 critical friends currently working with the Preventative Peaks Alliance:

- DV Connect
- Queensland Foster and Kinship Care (QFKC)
- Thriving Qld Kids Partnership
- Queensland Advocacy for Inclusion (QAI)
- Youth Advocacy Centre (YAC)
- Queensland Sexual Assault Network (QSAN)
- Beyond DV
- Red Rose Foundation
- Play Matters
- Catholic Parents Association Queensland
- ATSILS
- Mental Health Commission
- Speld
- P&Cs Qld
- Qld Secondary Principals Association
- Qld Association of Special Education Leaders
- Qld Association of State School Principals
- Children's Rights Queensland
- Parenting Research Centre
- NAPCAN
- Qld Family and Child Commission (QFCC)





### Partnerships

#### Right to Learn Campaign

PeakCare's participation in the Right to Learn campaign has elevated national attention on the educational needs of children and young people in care. This collective advocacy has contributed to greater recognition of the importance of equitable access to learning supports, shaping reforms aimed at improving educational outcomes and school engagement for children and young people in out-of-home care.

#### Thrive by Five Initiative

Through engagement with the Thrive by Five coalition, PeakCare continues to advocate for investment in early childhood development and integrated support for children from birth to five years of age. This partnership aligns with PeakCare's focus on prevention and early intervention, making sure families receive the right supports before crises occur.

#### Queensland Human Rights Commission

PeakCare has engaged closely with the Commission on the implementation of anti-discrimination reforms to strengthen rights protections for children and young people. This collaboration reinforces PeakCare's advocacy for fair, equitable, and rights-based approaches across Queensland's child protection system.

#### Children's Rights Queensland

In 2024, PeakCare proudly commenced as a sponsor of the Young Changemaker Award at the annual Children's Week Awards.

In partnership with Children's Rights Queensland, this sponsorship reflects PeakCare's deep commitment to recognising and celebrating young people who are making a meaningful difference in the lives of their peers.

Supporting this award aligns strongly with PeakCare's core principle: placing children and young people at the centre of everything we do. By investing in the recognition of these inspiring changemakers, we honour their contributions and reinforce our belief in empowering youth to lead positive change.

#### PeakCare Talent Centres – Workforce Connect Initiative

Recognised as a State Finalist for the Premier's Industry Collaboration Award at the 2025 Queensland Training Awards, PeakCare's Talent Centres initiative built pathways for workforce attraction and capability. The program has strengthened sector collaboration on skills development and demonstrated tangible progress toward creating a supported, qualified, and confident workforce across child and family services.



## National Sibling Carers Initiative

The **Sibling Kinship Carer Initiative** seeks to bring visibility, recognition, and tailored support to a cohort of carers too often overlooked in out-of-home care systems: siblings who become primary carers to their younger brothers or sisters. This initiative addresses gaps in current frameworks and advocates for reform in policy, practice and support systems so that sibling kinship carers can thrive while caring for their siblings.

The initiative is built around a core vision:

**Sibling Kinship Carers are recognised as a distinct and unique form of carer, and they receive the tailored support they need to ensure they thrive for life.**

To realise this vision, the initiative puts forward several foundational commitments:

1

### **Uphold “Sibling Rights” for Children in Care**

Care planning must consistently recognise and protect each child’s right to know and live with their siblings wherever possible. When co-placement is not feasible, guaranteed contact is essential. Privacy regulations should not block children from knowing their siblings, and each care plan must transparently document sibling relationships and connections.

2

### **Formal Recognition of Sibling Kinship Care as a Distinct Category**

Sibling carers should be explicitly counted and tracked within child protection systems. Administrative datasets and reporting frameworks should distinguish sibling kinship carers (including those in informal arrangements) to ensure oversight, resourcing, and tailored policy attention.

3

### **Tailored Supports Responsive to Unique Needs**

Support programs must be co-designed with sibling carers to reflect their specific challenges. These should go beyond typical leaving-care or kinship support, acknowledging the transition into caring roles, the tension between sibling responsibilities and exiting care and the need for emotional, legal and practical assistance.

4

### **Embed Sibling Carers in Care Planning & Leaving Care Policies**

Case planning processes must explicitly consider sibling caring responsibilities, particularly when one sibling remains in care while another is leaving. Policy and procedural frameworks should ensure that the sibling group is treated holistically, not fragmented by individual trajectories through care or independence.

By elevating sibling kinship carers as a distinct carer pathway, the initiative aligns with PeakCare’s broader goals of centring carers, placing family and connection at the heart of reform, and addressing gaps in system recognition and support. This work offers an opportunity to reshape how child protection systems conceptualise kinship care to embrace sibling carers not as peripheral anomalies but as legitimate, vital participants in family-based care.

# National Foster Care Sustainability

As a founding member of the *National Foster Care Sustainability Group*, PeakCare was proud to play a leading role alongside Families Australia in shaping a coordinated national response to Australia's foster carer shortage throughout 2024–25.

This growing shortage, marked by declining carer recruitment and retention and increasing reliance on non-family-based and residential care options, has created significant pressure across child protection systems.

Together with Families Australia (national peak), The Centre for Excellence in Child and Family Welfare (Victorian and Tasmanian peak) and OzChild, PeakCare helped establish the *National Foster Care Sustainability Group* to drive national reform and advocacy.

**Over six months, the group identified three key federal reform priorities to strengthen the foster care system and better support carers:**

1

### Prioritised medical and therapeutic access

Equivalent healthcare access for all children and young people in out-of-home care, similar to a Veteran Gold Card.

2

### Reduced financial pressure for carers

Clearer ATO guidance to give jurisdictions confidence to increase payments without creating tax burdens.

3

### Equitable leave entitlements

Amendments to the National Employment Standards to make fostering more accessible for working carers.

To underpin these proposals with evidence, Lumenia was engaged to complete a high-level economic assessment, revealing \$1.2 billion in long-term financial benefits and improved outcomes for children, young people, and carers.

On 18 November 2024, this work culminated in the historic launch of the Parliamentary Friends of Foster Carers and Children in Foster Care at Australian Parliament House, establishing a bipartisan platform dedicated to advancing reform at the Commonwealth level.





# National Foster Care Sustainability

In early 2025, the advocacy continued through the “A Fair Go for Kids in Foster Care” campaign – a unified national effort led by Families Australia and its partners. The campaign’s central message, calling for a Healthcare Gold Card for all children and young people in care, resonated strongly across political, media and community audiences, building widespread awareness and support.

Following the May 2025 Federal Election, the Parliamentary Friends Group was reestablished under new parliamentary rules, and the National Foster Care Sustainability Group reconvened with new members from NSW and South Australia. PeakCare has remained a core contributor, ensuring Queensland’s voice and experience continue to shape national reform discussions.

Looking ahead, the group has committed collective funding through to June 2026 to support the next phase of advocacy. Plans are underway for a second foster care event at Australian Parliament House in October 2025 to celebrate carers and amplify the voices of children and young people with a care experience.

As a founding member of this national initiative, PeakCare remains steadfast in its commitment to creating a fairer, stronger, and more sustainable care system – one that honours the vital role carers play and the rights of every child to grow up safe, loved and supported.

### National Foster Care Sustainability Group members include:

- Anglicare Victoria
- Association of Children’s Welfare Agencies
- Australian Foster Care Association
- The Centre for Excellence in Child and Family Welfare
- Child and Family Focus SA
- Families Australia
- First Nations NGO Alliance
- Foster carer representation
- Key Assets Australia
- Life Without Barriers
- MacKillop Family Services
- OzChild
- PeakCare





# Shaping Futures Symposium

In June 2025, PeakCare proudly partnered with Families Australia, the national peak body for children, young people and families, to co-host a landmark national event - the *Shaping Futures Symposium: The Status of Children & Young People in Australia*.

Held on Thursday 19 June at the State Library of Queensland, the sold-out symposium brought together 180 sector leaders, policymakers, researchers, and advocates to examine the challenges and opportunities shaping the lives of children and young people across the nation.

Thanks to PeakCare's strong local partnerships, the event formed part of Queensland's 2025 *Out of the Box Children's Festival* with the support of The Bryan Foundation. More than 300 invitations were extended nationally to executives across governments, NGOs, and peak bodies, with public tickets selling out in record time.

The program was headlined by the Hon. Tanya Plibersek MP, Minister for Social Services, who delivered the opening address. She was joined by an impressive lineup including award-winning journalist Stan Grant, SNAICC CEO Catherine Liddle, our Queensland and National Children's Commissioners, social researcher Ashley Fell, and key contributors to the Australian Child Maltreatment Study, alongside young advocates sharing lived experience.



The day was a resounding success, generating thoughtful discussion, inspiring collaboration, and reinforcing the importance of strong national and state leadership in advocacy for children.

For PeakCare, *Shaping Futures* was not only a significant professional achievement but also a strategic milestone. The event elevated PeakCare's profile nationally and demonstrated the power of collaboration between peak bodies to bring diverse voices together around shared goals for children's wellbeing.

Building on the success of this partnership, PeakCare looks forward to continuing to strengthen local connections to help influence positive systems change at the national level for children, young people, and families in the years ahead.

# Strategic Priority 3

## Capacity Building

Building the capability and confidence of Queensland's child and family sector remains central to PeakCare's purpose. In 2024–25 we delivered a range of training, professional development and knowledge-sharing initiatives designed to empower practitioners, strengthen organisational practice and promote continuous improvement in service delivery.

## Catalyst for Care

The Catalyst for Care program is a cornerstone initiative within PeakCare's Residential Care Workforce Strategy Grant. Through this program, PeakCare is leading a coordinated effort to strengthen the residential care workforce, enhance trauma-informed training and foster sector-led collaboration. The program is structured around three interrelated streams of work, each contributing to the long-term reform and sustainability of Queensland's child and family sector by building capacity within the workforce.

### Develop a Residential Care Workforce Strategy

The Workforce Strategy stream of the Catalyst for Care program marked a major step toward building a safe, capable and culturally grounded residential care workforce in Queensland. Delivered in partnership with Social Vantage Advisory, this stream was informed by one of the most comprehensive sector engagement processes ever undertaken in contemporary residential care reform. 120 frontline workers participated in 11 regional co-design workshops, 80 sector representatives attended a Shaping the Future of Residential Care two-day workshop, a further 350 workers completed the state-wide workforce survey, more than 115 stakeholders were engaged in strategic meetings, and 153 provider organisations were contacted. This meant that the Strategy incorporated a diverse range of voices from young people with lived experience to frontline workers to service leaders.

These extensive consultations shaped the Summary and Detailed Queensland Residential Care Workforce Insights and Opportunities reports, which provided the most up-to-date evidence based on the workforce's challenges, strengths and aspirations. The reports captured critical insights into supervision, training, cultural capability, wellbeing and system enablers, and identified clear opportunities for reform grounded in the voices of those delivering care every day. These findings informed the development of *Foundations of the Future – Building a Workforce That Cares, Connects and Evolves*, a co-designed, values-led Workforce Strategy that sets out a shared vision for a strong, supported, and respected workforce. The Strategy outlines six outcome areas and four calls to action, providing a cultural blueprint to guide workforce reform across Queensland. Together, the evidence, engagement, and co-design processes established a solid foundation for ongoing reform, positioning PeakCare and the sector as leaders in advancing a relational and culturally safe approach to residential care.

## Catalyst for Care

### Expand the Hope and Healing Framework

Throughout 2024–25, PeakCare has led a comprehensive refresh of the Hope and Healing Framework for Residential Care, advancing trauma-informed practice across Queensland's child safety sector. Key achievements include the development of a robust Program Engagement and Implementation Plan, completion of a full Learning Management System (LMS) review, and the renewal of the Clui LMS with enhanced support features such as a dedicated help desk portal and Jira integration. Sector-wide consultation has underpinned the creation of a modernised curriculum framework, with a white paper published to validate feedback and guide redevelopment of online training modules. An instructional design firm has been engaged to support the learner journey and align content with contemporary practice needs.

The refresh also prioritised cultural safety and responsiveness, commissioning an independent review of the Framework so that it reflects the needs of Aboriginal and Torres Strait Islander children and young people from diverse backgrounds. A new Masterclass focused on preventing child sexual exploitation in residential care was co-designed with the Office of the Chief Practitioner, with workshops and stakeholder engagement shaping its delivery. As implementation progresses, PeakCare remains committed to equipping the workforce with relevant, evidence-informed training and support, so that the Hope and Healing Framework continues to evolve in line with sector priorities and the lived experiences of children and young people.

### Establish a New Sector-Led Event

The third stream of the Catalyst for Care program focuses on establishing a new sector-led event, designed to foster collaboration, innovation, and shared learning across the residential care sector. While the event, called CareCONNECT, is scheduled to formally commence in year two of the grant, foundational work commenced in 2024–25. PeakCare has laid the groundwork through its extensive engagement with sector stakeholders and participation in key advisory groups and roundtables.

A landmark event – the first of its kind in Queensland – CareCONNECT will be a one-day conference designed to unite Queensland's residential care workforce under a shared vision that builds hope for the future. It will serve as a mechanism for continuous improvement, enabling the sector to respond dynamically to the evolving needs of children, young people, and families.

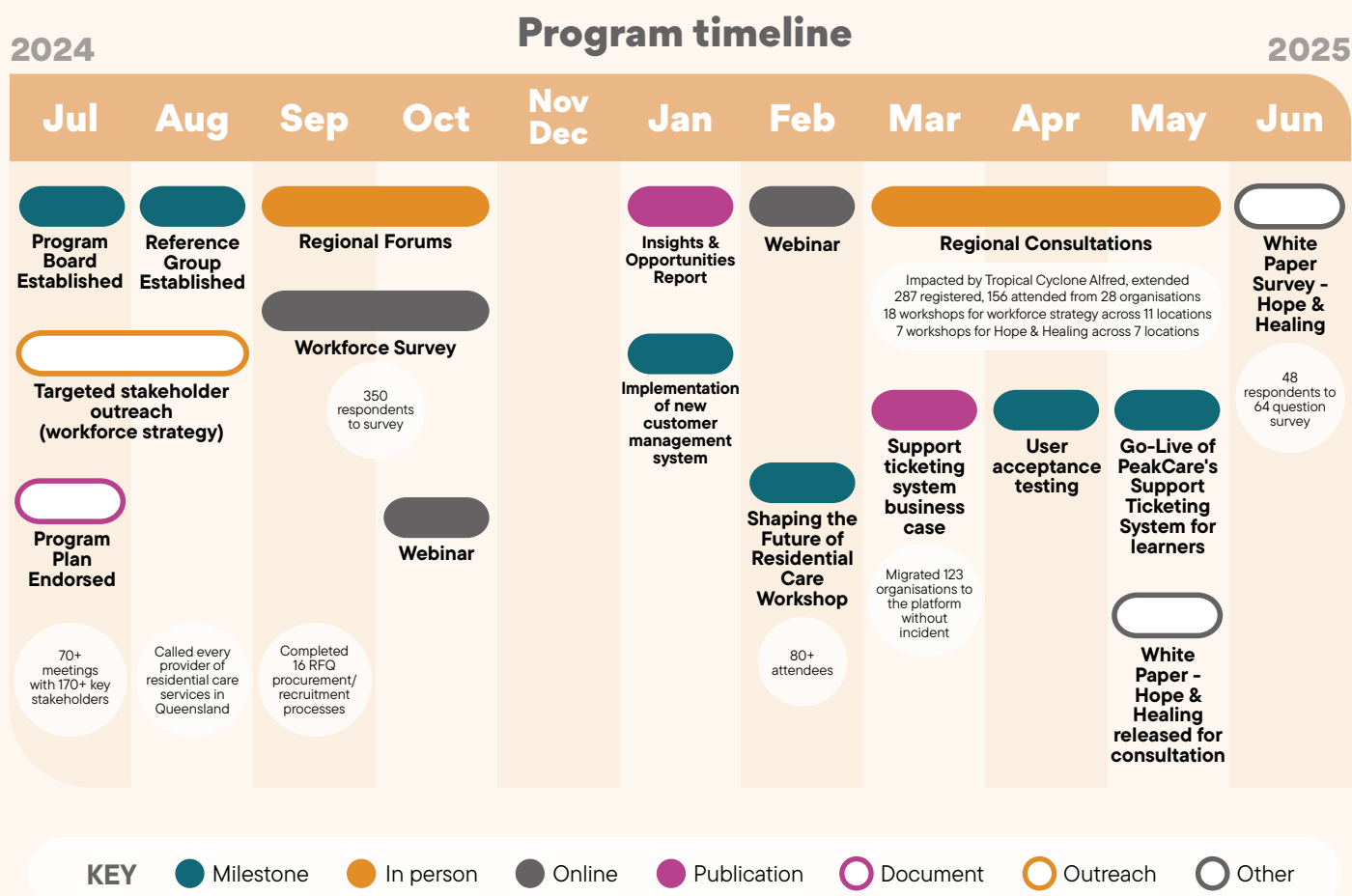
By investing in this collaborative infrastructure, PeakCare is helping to cultivate a culture of shared leadership and innovation, one that empowers the sector to shape its own future and deliver better outcomes for those in care.



## Strategic Priority 3

## Capacity Building

# Catalyst for Care



## Generative AI for Community Organisations

In March 2025, PeakCare partnered with QCOSS to co-host Generative AI for Community Organisations. The event was a full-day online forum dedicated to developing the community services sector's understanding of emerging technologies. More than 120 participants from across Queensland joined the event, reflecting strong sector-wide interest in the safe and effective use of artificial intelligence.

The forum explored key topics including AI governance, ethical and responsible use, and practical resources available to community organisations. Presentations from the Digital Wellbeing Lab (QUT), Infoxchange's Digital Transformation Hub, and Microsoft provided attendees with valuable insights into both the opportunities and risks of AI adoption.

Afternoon workshops facilitated by the Human Technology Institute (UTS) and the Gradient Institute offered participants hands-on experience and practical guidance tailored to their organisational roles from governance and compliance to service design and delivery.

This collaborative initiative between PeakCare and QCOSS demonstrated the power of open sector partnerships in navigating technological change. By fostering shared understanding and reducing the risks of uninformed adoption, the event equipped community organisations with a clear roadmap for integrating generative AI safely, ethically, and effectively in support of their missions.



# Strategic Priority 4

## Research

Evidence and insight are at the heart of PeakCare's approach to improving outcomes for children, young people, and families. This year, we continued to lead and contribute to research that informs practice, influences reform, and translates knowledge into action across Queensland's child and family service system.

### Government Changes & PeakCare's Election Commitments

The 2024 Queensland State Election presented a pivotal moment for the child and family sector. Against a backdrop of structural pressures, growing demand, workforce strain, and soaring costs of living, PeakCare advanced a comprehensive policy platform intended to reshape system priorities and secure commitments from all political parties. The **PeakCare Election Commitments 2024** document lays out eight priority areas, each based on evidence and sector consultation.

PeakCare approached the election with a clear vision: children, young people, and families in all their diversity should thrive, supported by timely services, strong systems, and child- and community-centred reform. The submission called for sustained and targeted investment over the next parliamentary term in early intervention, child safety, justice reform, workforce capacity, cultural design, youth voice, transition from care and therapeutic justice alternatives.

- 1 Focused investment in early intervention and prevention
- 2 First Nations family-focused and co-designed programs
- 3 Housing First approach
- 4 Prevention & diversion to pre-empt involvement with youth justice
- 5 Sustainable care sector workforce including foster, kinship and residential care
- 6 Co-designing and making decisions with young people's voices
- 7 Accessibility of transition services for children currently in care
- 8 Doing detention differently

## Research & Legislation

PeakCare has published a number of submissions and insights papers in relation to proposed changes to legislation, policies, procedures, practices, reviews, inquiries and other relevant initiatives. Below is a snapshot of the papers published by PeakCare during the reporting period.

### Child Safe Organisations Bill 2024 ↗

PeakCare's submission to the Community Support and Services Committee supported the intent of the *Child Safe Organisations Bill 2024* while recommending enhancements to support stronger protections for children. The submission endorsed the implementation of Child Safe Standards, particularly the Universal Principle for cultural safety, which is vital for Aboriginal and Torres Strait Islander children and young people. PeakCare also supported the phased introduction of the Reportable Conduct Scheme but raised concerns about overlapping compliance frameworks and the financial burden on organisations. The submission called for adequate funding, trauma-informed practices, and mechanisms for ongoing review. It stressed the importance of stakeholder consultation, including children and young people, and recommends embedding human rights principles into the standards to foster safer, more inclusive environments for all children.

### Working with Children Bill 2024 ↗

In response to the *Working with Children (Risk Management and Screening) and Other Legislation Amendment Bill 2024*, PeakCare supported reforms that enhance child safety while advocating for culturally safe implementation. The submission endorsed the removal of blue card requirements for Aboriginal and Torres Strait Islander kinship carers within their families, aligning with human rights and cultural continuity. It supported the introduction of a new decision-making and disqualification framework, expansion of regulated employment categories and improved information sharing. PeakCare highlighted the need for community education, cultural capability within Blue Card Services and consistent exemptions for parent volunteers. The submission also called for transparent data collection and co-designed reforms with Aboriginal and Torres Strait communities to support equitable and effective implementation.

### Election Commitments 2024 ↗

PeakCare's 2024 Election Commitments outlined eight strategic priorities to transform Queensland's child and family sector. These included focused investment in early intervention, culturally co-designed First Nations programs, a Housing First approach and diversion strategies to reduce youth justice involvement. The submission advocated for sustainable workforce development, expanded Hope and Healing training and improved transition services for children and young people in care. It called for embedding young people's voices in decision-making and implementing therapeutic models for youth detention. PeakCare urged political parties to commit to long-term, evidence-based reforms that address root causes of disadvantage and promote safety, wellbeing and prosperity for all children, young people and families.

## Research & Legislation

### Australia's Youth Justice & Incarceration System ↗

PeakCare's submission to the Senate Committee highlights the urgent need for national youth justice reform. It documented the harmful impacts of incarceration, especially for Aboriginal and Torres Strait Islander children and young people, and calls for enforceable national standards aligned with international obligations. The submission critiqued Queensland's use of adult watchhouses, solitary confinement, and legislative overrides of human rights protections. PeakCare advocated for therapeutic detention models, early intervention, and reintegration supports. It included direct quotes from children and young people in detention, underscoring the need for trauma-informed, culturally safe, and rehabilitative approaches. The submission also opposed electronic monitoring and media access to children's court proceedings, citing privacy and dignity concerns.

### Making Queensland Safer Bill 2024 ↗

PeakCare's submission to the Justice, Integrity and Community Safety Committee opposed punitive youth justice reforms proposed in the *Making Queensland Safer Bill 2024*. It argued that longer sentences and adult-style penalties for children breach human rights and fail to enhance community safety. The submission presented evidence that detention increases recidivism and disproportionately affects Aboriginal and Torres Strait Islander children and young people. PeakCare called for investment in prevention, early intervention and therapeutic models of care. It recommended limiting adult sentencing provisions to children over 14, excluding non-violent offences, and retaining detention as a last resort. The submission urged the government to adopt evidence-based, rehabilitative strategies that prioritise wellbeing and long-term safety.

### Queensland Watch House Review ↗

In its submission to the Queensland Police Service, PeakCare raised serious concerns about the use of adult watchhouses for detaining children. It highlighted the psychological harm; lack of rehabilitative support and breaches of human rights associated with these environments. The submission called for legislative protections to limit detention time, investment in community-based alternatives and recruitment of Aboriginal and Torres Strait Islander staff to support culturally safe care. PeakCare recommended improving basic conditions in watchhouses and incorporating young people's voices into reform processes. It advocated for therapeutic detention models and systemic changes to reduce reliance on punitive measures and promote safer outcomes for children and young people.

### Making Jack's Law Permanent Bill 2025 ↗

PeakCare's submission to the Justice, Integrity and Community Safety Committee critiqued the proposed permanent expansion of Jack's Law, which allows police to conduct wand searches for weapons. While acknowledging the intent to reduce knife crime, PeakCare argues that the legislation lacks sufficient evidence of effectiveness and risks breaching human rights. The submission highlights concern about racial profiling, transparency and the absence of linked data between scans and charges. It recommended a full independent evaluation, disaggregated data collection, and independent oversight. PeakCare urged a shift toward community-led, preventative strategies that address the root causes of youth crime.

### Making Queensland Safer Bill 2025 ↗

In its submission on the *Adult Time, Adult Crime Amendment Bill 2025*, PeakCare strongly opposed expanded sentencing provisions for children. It argued that punitive approaches undermine rehabilitation, breach children's rights and fail to reduce reoffending. The submission presented evidence that incarceration disrupts development and increases recidivism, especially for Aboriginal and Torres Strait Islander children and young people. PeakCare called for investment in early intervention, trauma-informed care and culturally led diversion programs. It recommended revising Section 175A, ensuring judicial discretion, and redirecting funding from detention to community-based supports. The submission advocated for a system-wide shift toward prevention and wellbeing-focused justice responses.

## **Research & Legislation**

### **Review of the Domestic Discipline Defence ↗**

PeakCare's submission to the Queensland Law Reform Commission supported the repeal of Section 280 of the Criminal Code, which permits corporal punishment as a disciplinary defence. The submission presented compelling evidence of the harm caused by physical punishment, including increased aggression, anxiety, and developmental disruption. It argued that the defence contradicts child protection principles and Australia's obligations under the UNCRC. PeakCare recommended legislative reform supported by public education, culturally responsive parenting programs, and professional training. The submission called for a unified legal message that violence against children and young people is never acceptable and urged Queensland to lead national progress on child safety.

### **Submission to Orygen – Youth Mental Health Models of Care ↗**

PeakCare's submission to Orygen highlighted systemic gaps in mental health care for young people aged 12–25, especially those in out-of-home care. Drawing from sector consultations and lived experience, the submission identified barriers such as service inaccessibility, lack of after-hours support and poor continuity of care. It advocated for a shared youth health passport, expanded training for residential care workers and targeted interventions for trauma-affected youth. PeakCare also outlined its partnership with the Queensland Family and Child Commission and Australian Catholic University on a postdoctoral research fellowship to develop a mental health strategy for maltreatment healing. The submission called for system-wide reform to support equitable, responsive care.

### **Domestic & Family Violence Protection Amendment Bill 2025 ↗**

PeakCare's submission to the Education, Arts and Communities Committee supported reforms that enhance police responsiveness to domestic and family violence (DFV), while cautioning against fragmented systems and limited oversight. It advocated for recognising children and young people as victims in their own right, not merely witnesses and highlighted the risks of misidentification and procedural gaps. The submission called for embedded cross-system collaboration, trauma-informed practice and clear legal hierarchies between police-issued orders and existing family law or child protection arrangements. PeakCare recommended targeted education campaigns and interagency protocols to support children's safety and prevent unintended harm.

### **Tartan Threads**

The Tartan Threads initiative commenced in April 2025 through an opportunity for an outposted staff member due to family commitments. The project opened a rare window into Scotland's transformation of its child and family support systems through the national commitment known as The Promise. During an extended stay in Scotland, PeakCare was able to engage with organisations, practitioners, and leaders who are putting children's rights at the centre of reform. Through site visits, conversations, and shared learning, the project explored how these changes are shaping everyday practice and improving outcomes for children and families.

The experience provided insights into family experience, care and early intervention models and child-rights centred advocacy that could inform future approaches in Queensland. A report will share these learnings more fully in the year ahead.



# Our Leadership Team



**Tom Allsop**  
Chief Executive Officer



**Jennifer Inoue**  
General Manager



**Kate Bjur**  
Executive Director  
Research & Advocacy



**Gayle Walters**  
Executive Director  
Strategy & Communications



**Gavin Deeprose**  
Executive Director  
Catalyst for Care Program



**Bianca Richards**  
Executive Director  
Sector Development

# Our Board



**Kym Langill**  
Chair



**Carly Jacobitz**  
Vice Chair



**Vivien Bull**  
Treasurer



**Joanne Allen-Keeling**  
Executive Member



**Tom McIntyre**  
Executive Member



**Jo Roff**  
Executive Member



**Dr Lisa J. Griffiths**  
Executive Member



# Treasurer's Report

I am pleased to submit the audited Financial Statements for PeakCare Queensland Inc. for the year ended 30 June 2025.

The total revenue from continuing operations of the organisation for the year ended 30 June 2025 was \$4,256,274. This included \$3,551,780 in operating grants from the Department of Families, Seniors, Disability Services and Child Safety, \$500,000 from the Department of Trade, Employment and Training (DTET), and \$67,825 from the Queensland Family and Child Commission.

Other revenue streams included:

- Membership fees: \$136,669
- Finance income (interest): \$40,351
- Other income: \$15,650

This leaves PeakCare with total revenue and other income of \$4,312,275 for the year.

PeakCare's total equity (retained surplus) at 30 June 2025 stands at \$1,831,973.

On behalf of the PeakCare Board and Members, I extend our sincere appreciation to the Hon. Amanda Camm MP, Minister for Families, Seniors and Disabilities and Minister for Child Safety and the Prevention of Domestic and Family Violence; and to the Hon. Ros Bates MP, Minister for Finance and Trade and Minister for Employment and Training, for their support during the 2024–25 financial year.

We also acknowledge the contributions of the Hon. Charis Mullen MP, former Minister for Child Safety, Seniors and Disability Services and Multicultural Affairs, and the Hon. Lance McCallum MP, former Minister for Employment and Small Business and Minister for Training and Skills Development, who served earlier in the financial year under the previous government.

Our gratitude extends to the officers and staff of the Department of Families, Seniors, Disability Services and Child Safety, the Department of Trade, Employment and Training, and the Queensland Family and Child Commission for their valued partnership and support throughout the year.

My appreciation also extends to my Board colleagues and PeakCare staff members for their dedication and commitment during the year, to Configured Management Solutions for their delivery of managed accountancy services to the organisation, and to SPS Audit for the provision of financial auditing services to PeakCare for the 2024–25 period.

Warm regards,

*Vivien Bull*

**Vivien Bull**

Treasurer, PeakCare Board



# Thank You

PeakCare thanks all of our members, associate members, and suppliers who have supported us in 2024-25.

## PeakCare Members

54 Reasons (Save the Children Australia) • Act for Kids Limited • All Care Australia • Alternate Care Pty Ltd  
Althea Projects • Amma's Care • Anglicare - Central Queensland • Anglicare - North Queensland  
Anglicare - Southern Queensland • Arches Foundation • Aruma Services • BABI Youth & Family Services  
Bravehearts Inc • Brisbane Youth Service • Carers Queensland • Carinity Baptist Community Services  
CatholicCare Central Queensland (previously Centracare CQ) • Centacare Family and Relationship Services (CFRS)  
Change for Youth Foundation • Churches of Christ Care • Communify • Community Living Association  
Dynamic Community Care • Encircle Limited • Family Centred Support Services • Foundations Care Limited  
Hub Community Legal • HYPAR Group Pty Ltd • IFYS Limited • Inala Community House  
Infinity Community Solutions • ITEC Youth • Jabiru Community Services • K.I.N Care Services • Kanda  
Key Assets – The Children's Services Provider (Queensland) • Kingston East Neighbourhood Group Inc  
Kyabra Community Association Inc • Life Without Barriers • MADEC LTD • Malu Care • MANAWISE Care  
Mercy Community • Micah Projects Inc • Mission Australia • NAPCAN  
North West Youth Accommodation Service • OzChild • Peirson Services Limited  
Progressive Youth Care and Consultancy • REFOCUS Aboriginal and Torres Strait Islander Services Ltd  
selectability Ltd • South Burnett CTC Inc • StandbyU Foundation • Stride Mental Health  
Strive Community Care • The Benevolent Society • The Pyjama Foundation • UnitingCare Queensland Ltd  
Warrama-Li Pty Ltd • Wellways Australia Ltd • YFS Limited • YourTown • Youth Advocacy Centre Inc  
Youth Care Support Services (YCSS) • Youturn Youth Services

## PeakCare Associate Members

Antje Malan • Blue Skies Independent Consulting • Capricorn Community Development Association  
Community Centres & Family Support Network Association of Qld • Deb Doherty Consulting  
Encompass Family and Community Pty Ltd • Five Bridges • Fluere Consulting  
Foundations Child and Family Support Ltd • Greater Support • HenderCare Foundation • Kamie Kruger  
Karakan • Laura Campbell • Leaning In Consultancy Pty Ltd • MySummit ABTS • Parentshop  
Paul Testro Consultancy Services • Peak Play Therapy • ProCare Australia • Social Care Solutions  
Social Vantage Advisory • Support Worker Co • Youth Affairs Network Queensland

## PeakCare Suppliers

Blue Skies Independent Consulting • Community Services Australia • Compono Australia  
Configured Business Solutions • Cromwell Property Services • The DaV'ange Group  
The Demographics Group • gwi.digital • Hungry Minds Learning • Key Technologies  
Lye Marketing • Minc Marketing • Social Vantage Advisory • The Science of Knowing  
SPS Audit • Thoughts Drawn Out • Why Creative



# Join Us

## PeakCare's Member Benefits

Becoming a member of PeakCare is an investment in collective voice, sector strength, and the ongoing reform of Queensland's child protection, out-of-home care, and family support systems.

Our membership base comprises non-government organisations delivering services across child protection, residential care, foster and kinship care, early intervention, family support, and related domains.

Through membership, organisations gain more than affiliation, they become active participants in shaping policy, practice, and sector strategy. Below is an overview of the benefits and opportunities that PeakCare membership offers:



### **Influence Policy and Advocacy**

Participate in member-only roundtables, consultations, and forums to inform PeakCare's advocacy and policy development. Contribute to joint submissions and collective campaigns that elevate sector voices and influence systemic reform.



### **Access to Insights and Resources**

Receive access to research, submissions, policy briefings, and practice tools produced or commissioned by PeakCare. Stay informed with regular updates through the PeakCare Pulse newsletter and tailored member communications.



### **Discounted Professional Development and Events**

Access discounted or complimentary registration for PeakCare-hosted events, including training, workshops, and symposiums.



### **Opportunities for Networking and Collaboration**

Connect with peers, leaders, and experts across the sector through member events, joint initiatives, and community-of-practice opportunities. Contribute to shared learning and innovation through collaborative projects facilitated by PeakCare.



### **Strategic Involvement and Governance Rights**

Exercise voting rights at PeakCare's Annual General Meeting and stand for election to the Board (subject to eligibility). Help shape PeakCare's strategic direction and priorities as part of our engaged member base.



### **Priority Access to Sector Opportunities**

Receive early or exclusive access to sector initiatives, consultation opportunities, and relevant funding or development updates.



### **Promotion of Jobs and Events**

List job vacancies via a dedicated link to their organisation's careers page on the PeakCare website. Member events that align with PeakCare's strategic focus may be promoted through the PeakCare Pulse eNews or social media channels at members' request.



### **Complimentary use of Meeting Facilities**

Access complimentary meeting room hire, including AV equipment, at PeakCare's Brisbane office (subject to availability).

Together, we amplify our impact. Join us today [peakcare.org.au](https://peakcare.org.au)



[peakcare.org.au](http://peakcare.org.au)

[office@peakcare.org.au](mailto:office@peakcare.org.au)